

How East Gippsland Tafe Got More From Their FM Spend

East Gippsland Tafe (EG Tafe) is a large organisation serving around 11,000 students a year. They faced common problems when a growing organisation lags in its software and systems for managing facilities.

Making alterations to their buildings were time consuming. Room management was ad hoc so double bookings and unavailability of equipment were common. Current processes caused an overload of paperwork and doublehandling of data such as maintenance requests.

Equipment itemising, monitoring and reporting was problematic. Costs associated with FM were broadly too high.

How FM Innovations saved these problem areas...

FM Innovations directly linked EG Tafe's FM and property objectives to their KPI's so all targets were measurable. They also worked closely to customize a package that would be painless to migrate to.

A Room Event Management (REM) module, with WSM Works and Asset Management, overcame the problems they had with their old room booking. They now have 'one truth', no double bookings, no lost equipment and better customer service.

FM Innovations installed Aperture Space and Personnel Management to enable an ability to access electronic plans for all the buildings and to do 'mock ups' of potential alterations. If alterations are deemed functional, the detailed

plans can be used for quoting purposes - saving EG Tafe thousands of dollars in architects fees.

Implementing Aperture has been especially useful for the creation and updating of fire evacuation plans.

Results brought great benefit...

Some outlying campuses had narrow band access to the major campus, which meant they were cut off - resulting in doubled paperwork and secondhand maintenance recording.

The introduction of WSMplannet as a web interface with WSM allowed EG Tafe complete and real-time access to all campuses, reducing paperwork and saving on costs.

It is also a lot less work to maintain and upgrade a Web-based product rather than multiple client server installations... therefore EG Tafe also reaped the benefit of saved time.

For more information, please contact sales@fminnovations.com.au or call us on 03 9600 1646.



The 5 areas needing improvement were enhanced by:

- Aperture Space and Personnel Management - Access all electronic plans for the buildings and 'mock up' any potential alterations.
- Room Event Management (REM) to work with WSM Works and Asset Management.
- WSMplannet, a web interface to allow access to all outlying campuses.
- FM Innovations working with EG Tafe to test functionality and modify WSM to suit individual needs.
- Developing measurable KPI's around facility management objectives to measurably help achieve targets delivering them net gain to the bottom line.

"FM Innovations have provided us with the tools to manage our Facilities in a cost effective way. By the use of these systems we are able to import digital data about our sites and buildings and record our operations and associated costs in an environment that is responsive to our needs and provides a virtual representation of our facilities".

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